

Program Details:

Wunder-Bar will perform like-for-like repairs & ship back to the customer

- Barguns will be built based on the model number:
 - Buttons will be configured in a single standard configuration and may require the end customer to change out based on customization of dispensing requirements
- Parts to be reused are at the sole discretion of our Repair Department as defined by Wunder-Bar Specifications
 - Units returned may have some staining in handles
- Included in the finished box:
 - Complete Dispenser (Handle, Sheathing, and Manifold)
 - “Kwik Mount Plates” included with Flow-Reg models only
- Fittings & Drip Cup Hose Hanger Kit not included
 - **Any additional parts or nonqualifying barguns / parts will not be returned**
- All inbound shipping charges are the responsibility of the shipper
- All outbound shipping charges will be paid by Wunder-Bar

What Qualifies for Remanufacturing

- 8-Button, 10- Button, 12- Button & 14-Button M4 dispensers that are less than 8 years of age
 - Older model WBM dispensers do not qualify for Reman, but do qualify for a Certificate
- Barguns will be remanufactured as same color (Black, Red, Blue)

What Does “Not” Qualify

- WBM Models & Dispensers **other than** Mark 4 – 8-Button, 10-Button, 12-Button & 14-Button
- Mismatched M4 / WBM Dispensers
 - *Example:* M4 Handle attached to a WBM Manifold – these qualify for a Certificate
 - Incomplete Dispensers (missing handle or missing manifold) – these do not qualify for a Certificate
- Dispensers with illegible serial numbers
 - We will exhaust all options to identify the manufacture date visually to determine eligibility
 - However, Certificates will be issued for Wunder-Bar units with unidentifiable serial numbers
- **If a unit does not qualify (“DNQ”), it will be documented & discarded**

Remanufacturing Order Form (ROF)

- Reman. Order Form must be completed to submit units for Remanufacturing
 - Visit wunderbar.com or contact a Participating Distributor for the ROF
 - Shipper must include 2 copies of ROF inside plastic protective bag or sleeve within shipment
 - Certificates will be issued to the Distributor nominated on the ROF
 - If no documentation is received with your shipment and it is not identified, the shipment will become the property of Wunder-Bar
- Remanufactured units will be returned to customer address listed on the ROF
- Wunder-Bar will invoice Participating Distributor listed on the ROF
 - **Participating Distributors: APEX, Gulf Ice Systems (GIS), Joe Kirwan Co., and Simgo (Canada only)**
- Any applicable Certificates will be issued to the Participating Distributor listed on the ROF
- Distributor will invoice customer

Certificates

- Effective January 1, 2021 certificate values will be as follows:
 - **\$25 Certificate:** 8 to 14-Button Post-Mix models (Standard or Flow Regulated)
 - Energy Drink, Wine and Juice Dispensers will no longer qualify for a Certificate

Questions?

Email: customerservice@wunderbar.com or contact your Participating Distributor