

Remanufacturing Program Details

Wunder-Bar will perform like-for-like repairs & ship back to the customer 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers that are within 8 years of the manufacturing date on the serial number tag.

- Barguns will be rebuilt to the specifications of the original model number
- Parts to be reused at the sole discretion of the Repair Department as defined by Wunder-Bar Specifications
 - Units returned may have some staining in handles
- Included in the finished box:
 - Complete Dispenser (Handle, Sheathing, and Manifold)
 - “Kwik Mount Plates” included with Flow-Reg models only
- Fittings & Drip Cup Hose Hanger Kit are **not included**.
 - **Any additional parts or nonqualifying barguns / parts will not be returned**
- All inbound shipping charges are the responsibility of the shipper
- Wunder-Bar will pay all outbound shipping charges

What Qualifies for Remanufacturing

- 8-Button, 10- Button, 12- Button & 14-Button M4 dispensers that are less than 8 years of age and include the following items:
 - Complete handle with all valves, locking hats, butterfly plates, and buttons
 - Sheathing
 - Complete Manifold with all regulators, metering screws, and input modules
- Older model WBM dispensers do not qualify for Reman, but **do qualify** for a Certificate
- Barguns will be remanufactured in the same color as they are received (Black, Red, Blue)

What Does “Not” Qualify for Remanufacturing

- WBM Models & Dispensers **other than** Mark 4 – 8-Button, 10-Button, 12-Button & 14-Button complete dispensers
- Mismatched M4 / WBM Dispensers
 - *Example:* M4 Handle attached to a WBM Manifold – these **qualify** for a Certificate but not for Reman
 - Incomplete Dispensers (missing handle/components or missing manifold/components) – these **do not qualify** for a Certificate or for remanufacturing
- Dispensers with illegible serial numbers
 - We will exhaust all options to identify the manufacture date visually to determine eligibility
 - Certificates will be issued for Wunder-Bar units with unidentifiable serial numbers
- **If a unit does not qualify (“DNQ”), it will be documented & discarded**

Certificate Program Details

- The following **qualify** for a certificate:
 - Older model WBM/2.5 dispensers (Complete, including: handle, sheathing, and manifold)
 - 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers greater than 8 years old (Standard or Flow-Regulated) (Complete, including: handle, sheathing and manifold)
 - Mismatched M4/WBM Dispensers
 - Wunder-Bar units with unidentifiable serial numbers
- The following **do not** qualify for a certificate:
 - 8-Button, 10-Button, 12-Button & 14-Button M4 dispensers that are less than 8 years old-these qualify for remanufacturing
 - Incomplete Dispensers (missing handle/components or missing manifold/components)- these do not qualify for a Certificate or for remanufacturing
- Effective April 1, 2026, certificate values will be as follows:
 - **\$50 Certificate:** 8 to 14-Button Post-Mix models (Standard or Flow Regulated)
 - Energy Drink, Wine, and Juice Dispensers will no longer qualify for a Certificate

Remanufacturing Order Form (ROF)

- Reman Order Form must be completed to submit units for Remanufacturing and/or Certificates
 - Visit wunderbar.com or contact a Participating Distributor for the ROF
 - Please contact the participating Distributor for the Authorization Number prior to submitting paperwork
 - Shipper must include 2 copies of the ROF inside a plastic protective bag or sleeve within the shipment
 - Certificates will be issued to the Distributor nominated on the ROF
 - If no documentation is received with your shipment and it is not identified, the shipment will become the property of Wunder-Bar
- Remanufactured units will be returned to the customer's address listed on the ROF
- Wunder-Bar will invoice the Participating Distributor listed on the ROF
 - **Participating Distributors: APEX, Gulf Ice Systems (GIS), Joe Kirwan Co., Hart + Price, and Simgo (Canada only)**
- Any applicable Certificates will be issued to the Participating Distributor listed on the ROF
- Distributor will invoice the customer

Questions?

Email: customerservice@wunderbar.com or contact your Participating Distributor